

## **Tariff for Temporary Offer of Service Activation Slots (Installation Only) on Saturdays for Residential End-User Connection Service**

- 1.1 NetLink Trust shall make available to Requesting Licensees temporary service activation slots (installation only) on Saturdays from 1 January 2020 and ending 31 December 2020 (“Order Fulfillment Slots”).
- 1.2 The Order Fulfillment Slots will be made available on a ‘first come, first served’ basis only to Requesting Licensees which have accepted Schedule 1 of NetLink Trust’s Interconnection Offer (“ICO”). The Order Fulfillment Slots are only available on Saturdays which are not gazetted public holidays of the Republic of Singapore.
- 1.3 The Order Fulfillment Slots can only be used for Schedule 1 order requests for certain type of home-passed Residential Premises (refer to clause 1.4) where the request is either for the initial first order of a First Termination Point or Second Termination Point. For the avoidance of doubt, the provision of the First Termination Point and Second Termination Point are always subject to the terms and conditions as stated in Schedule 1 of the ICO.
- 1.4 The Order Fulfillment Slots are only applicable to Residential Premises in HDB Blocks and Landed Residential Premises.
- 1.5 The Order Fulfillment Slots are only available on Saturdays which are not gazetted public holidays of the Republic of Singapore. Table 1 below details the number of Order Fulfillment Slots to be made available on the Saturdays between 1 January 2020 and 31 December 2020 (both dates inclusive) for the various premise types:

	Residential Premises in HDB Blocks	Landed Residential Premises
Number of Order Fulfillment Slots	100	10

**Table 1 – Number of Order Fulfillment Slots per Saturday  
From 1 January 2020 to 31 December 2020**

- 1.6 The Order Fulfillment Slots for Residential Premises in HDB Blocks will only be made available through the 9:00am to 10:45am and 10:45am to 12:30pm timeslots on Saturdays. For the Order Fulfillment Slots for Landed Residential Premises, they will only be made available through the 9:00am to 1:00pm timeslot on Saturdays.
- 1.7 Requesting Licensees may submit the Schedule 1 order requests using the Order Fulfillment Slots via NetLink Trust’s Service Portal and B2B Web Services Interface.
- 1.8 There will be no additional charges in respect to the use of the Order Fulfillment Slots. For the avoidance of doubt, the Requesting Licensee shall pay all applicable charges for Schedule 1 order requests as stated in Schedule 15 of the ICO.