

Tariff for Provision of Second and Third Termination Points in COPIF 2013 Residential Premises

Overview

1. The Requesting Licensee may engage NetLink Trust to perform the following:
 - Installation of a Second Termination Point with retail service subscription in a Residential Premise which is constructed in accordance to the requirements stated in an earlier version of the Code of Practice for Info-communication Facilities in Buildings issued by IMDA from 1 May 2013 to 14 December 2018 (“COPIF 2013”), where at least one (1) fibre strand of the First Termination Point is in use; and
 - Installation of a Third Termination Point with retail service subscription in a COPIF 2013 Residential Premise, where at least one (1) fibre strand of the First Termination Point is in use and at least one (1) fibre strand of the Second Termination Point is in use;

(“Additional TP Service”).
2. The Requesting Licensee shall submit a written request for the Additional TP Service via email to NetLink Trust using the form as set out in **Annex A**. The Requesting Licensee shall indicate “Request for Additional TP Service in COPIF 2013 Residential Premises” in the email subject.
3. NetLink Trust shall at its sole discretion determine the validity of the request for Additional TP Service. The criteria used by NetLink Trust in the assessment of the request for Additional TP service include, but are not limited to, the following:
 - The existence of site constraints in a Landed Residential Premise that prevent the utilisation of existing fibre strands in the First Termination Point and/or Second Termination Point to serve other parts of the Landed Residential Premise, provided that the Requesting Licensee has assessed and confirmed that it is not possible to implement any workaround solution;
 - Family circumstances of the household residing at the Residential Premise in High-Rise Residential Building which do not allow the sharing of the existing First Termination Point and/or Second Termination Point among its family members; and
 - The Landed Residential Premise or Residential Premise in High-Rise Residential Building has been leased out to tenants, subject to the Requesting Licensee providing a copy of the tenancy agreement for NetLink Trust’s review.

4. For the avoidance of doubt, the Requesting Licensee shall pay the applicable Installation Charge for each Residential End-User Connection as stated below.

DESCRIPTION	CHARGES (S\$)
Installation of Termination Point in Residential Premise in High-Rise Residential Building	\$194.14 w/GST per connection \$181.44 w/o GST
Installation of Termination Point in Landed Residential Premise	\$351.17 w/GST per connection \$328.20 w/o GST

Scope of Work

5. The scope of work for the Additional TP Service to be undertaken by NetLink Trust pursuant to this tariff is limited to the following:
- (a) Installation of a fibre interface point or fibre termination point which is located in the telecommunication riser or gate pillar (or meter compartment); and
 - (b) Installation of a new 2F-core cable (“2F Cable”) by NetLink Trust using surface trunking only. For the avoidance of doubt, the Residential End-User shall be responsible to obtain and/or maintain any licence or permission necessary for NetLink Trust and/or its contractors to carry out installation of a new 2F Cable using surface trunking along common corridor, walkway, doorway etc.;
 - (c) Installation of the Second Termination Point or Third Termination Point at a location as advised by the Residential End-User and assessed to be appropriate by NetLink Trust at its sole discretion; and
 - (d) Perform end-to-end testing after installation of Second Termination Point and/or Third Termination Point.
6. NetLink Trust shall not be liable for any losses, damages or claims arising from the installation of the 2F Cable, Second Termination Point and/or Third Termination Point.

Other Terms & Conditions

7. The Requesting Licensee shall ensure that NetLink Trust and/or its contractor are/is granted ease of access at all times to perform the said work. NetLink Trust shall use its reasonable endeavour to minimise damage to the wall and/or other fittings save that NetLink Trust shall not be responsible or liable to move or shift any furniture or item belonging to the Residential End-User, re-plaster the wall, perform any painting work or reinstate the wall and/or other fittings, or such other work deemed outside the applicable scope of work as advised by NetLink Trust.
8. For the avoidance of doubt, all other costs arising from the request as incurred by NetLink Trust (including but not limited to creation of access opening or panel, installation of cable tray and other relevant work) shall be separately chargeable by NetLink Trust and paid for by the Requesting Licensee.
9. The ownership of the fibre and network installed under this tariff shall remain vested in NetLink Trust at all times. Only NetLink Trust and its authorised contractors shall be entitled to operate and/or maintain the fibre and network installed under this tariff.
10. The terms and conditions of this tariff are additional to the approved ICO. Unless expressly stated otherwise, nothing in this tariff shall affect the rights and obligations of both NetLink Trust and the Requesting Licensee under the approved ICO in respect of the Residential End-User Connections provisioned for the Requesting Licensee.
11. Subject to IMDA's prior written approval, NetLink Trust reserves the rights to change any of the terms and conditions specified herein at any time or withdraw any of the Additional TP Service, by providing the Requesting Licensee with a notice period of one (1) month.

Request Form for Additional TP Service in COPIF 2013 Residential Premises

Section 1: Request for Address Verification *(To be filled up by Requesting Licensee)*

Date of Request:	Requesting Licensee's Reference Number:
Residential End-User Name:	Residential End-User Telephone Number:
Residential End-User Address:	

For and on Behalf of Requesting Licensee

Name:	Requesting Licensee:
Designation:	Contact Number:
Email Contact:	
Signature:	Requesting Licensee's Company Stamp:

Section 2: Request for Installation of Termination Point & Service Activation *(To be filled up by Requesting Licensee)*

Installation of Termination Point & Service Activation (Please tick (✓) the relevant box) :	
<input type="checkbox"/> Second Termination Point (1 st Fibre Strand)	<input type="checkbox"/> Third Termination Point (1 st Fibre Strand)

Reasons for Request for Second or Third Termination Point (Please tick (✓) the relevant box):
<input type="checkbox"/> Landed Residential Premise with site constraints to utilise existing fibre in First Termination Point or Second Termination Point, and the Requesting Licensee has assessed that there is no workaround solution
<input type="checkbox"/> Family circumstances which do not allow sharing of existing First Termination Point
<input type="checkbox"/> Tenanted Landed Residential Premise or High-rise Residential Premise
<input type="checkbox"/> Existing First Termination Point is used for security surveillance purpose by the relevant authorities and government agencies

<input type="checkbox"/> Others: _____
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Section 3: Status of Requesting Licensee's Request (for official use)

Date of notification to Requesting Licensee:
<i>For Accepted Request</i> Request Identification Number:
<i>For Rejected Request</i> Reason(s) for rejection:
Remarks:
NetLink Trust's Staff Name: