

Tariff for Installation of Fibre Termination Point in Residential Premise

Overview

1. The Residential End-User may engage NetLink Trust to perform the following:
 - Installation of Fibre Termination Point without retail service subscription in a residential premise, which is constructed in accordance to the requirements stated in an earlier version of the Code of Practice for Info-communication Facilities in Buildings (“COPIF”) issued by IMDA prior to 1 May 2013.
2. The Residential End-User may engage NetLink Trust to perform the work as stated in paragraph 1 by submitting a request via email through NetLink Trust’s website.
3. The Residential End-User shall be liable to pay for each request for installation of Fibre Termination Point in a residential premise according to the rates listed below:

Installation Charge	
Description	Charges (S\$)*
High-Rise Residential Premise	\$150 per connection
Landed Residential Premise	\$270 per connection

Installation of Internal Cabling Charge	
Description	Charges (S\$)*
Installation of fibre cable beyond the first fifteen (15) metres, measured from the point of entry of the Residential Premise to the Fibre Termination Point for Buildings fitted with end-to-end NetLink Trust’s fibre infrastructure	\$2 per additional five (5) metres block

* Excludes tax

Scope of Work

4. The scope of work for the installation of Fibre Termination Point to be undertaken by NetLink Trust pursuant to this tariff is limited to the following:
 - (a) Installation of a new 2F-core cable (“2F Cable”) by NetLink Trust using surface trunking only. For the avoidance of doubt, the Residential End-User shall be responsible to obtain and/or maintain any licence or permission necessary for NetLink Trust and/or its contractors to carry out installation of a new 2F Cable using surface trunking along common corridor, walkway, doorway etc.; and

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- (b) Installation of Fibre Termination Point at a location as advised by the Residential End-User and assessed to be appropriate by NetLink Trust.
- 5. NetLink Trust shall not be liable for any losses, damages or claims arising from the installation of the 2F Cable and/or Fibre Termination Point.

Other Terms & Conditions

- 6. A Residential End-User who has requested and paid to install a Fibre Termination Point without service i.e. he/she has not subscribed to any service using the Next Generation Nationwide Broadband Network (“NGNBN”), will not be entitled to any waiver of the Installation Charge and/or Installation of Internal Cabling Charge when he/she subsequently applies for a service using the NGNBN.
- 7. NetLink Trust will not proceed with the work if the Residential End-User is unable to obtain or maintain any licence or permission necessary for NetLink Trust and/or its contractor to carry out the said work. For the avoidance of doubt, the Residential End-User shall be responsible for any security deposit, escort charges and/or other fee(s) imposed by any third party.
- 8. The Residential End-User shall ensure that NetLink Trust and/or its contractor are/is granted ease of access at all times to perform the said work. NetLink Trust shall use its reasonable endeavour to minimise damage to the wall and/or other fittings save that NetLink Trust shall not be responsible or liable to move or shift any furniture or item belonging to the Residential End-User, re-plaster the wall, perform any painting work or reinstate the wall and/or other fittings, or such other work deemed outside the applicable scope of work as advised by NetLink Trust.
- 9. For the avoidance of doubt, all other costs arising from the request as incurred by NetLink Trust (including but not limited to creation of access opening or panel, installation of cable tray and other relevant work) shall be separately chargeable by NetLink Trust and paid for by the Residential End-User.